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May 26, 2025

Announcement Regarding Unauthorized Access to Our Server (Third update)

We would like to express our sincere gratitude for your continued support.

As previously reported, on May 7, 2025, we have confirmed that unauthorized access was made to our company's server. We are continuing to work closely with external experts to investigate the cause and carry out restoration measures. Accordingly, please find below an update on the current recovery status and our planned future actions.

We deeply apologize once again for the great inconvenience and concern this matter has caused to our valued customers, business partners, and all other parties concerned.

1. Timeline of Events

On May 3, 2025, we confirmed that our company's server had been accessed without authorization by a third party. Subsequently, we have been continuing our investigation, with support from external experts, to determine the entry point of the attack and to identify its cause and scope.

In order to secure our network environment, we have implemented the following measures and have resumed normal business operations:

- (1) Sanitization and security verification of our entire IT infrastructure
- (2) Full scanning and version upgrades of all employee PCs
- (3) Password changes for both internal and external user accounts
- (4) Whitelisting of all users accessing our network environment

2. Future Measures

We will continue to collaborate with external experts to investigate the scope, cause, and method of the intrusion. We are also taking additional steps to further strengthen our security and monitoring systems to prevent any recurrence of such incidents.

We sincerely apologize once again for the inconvenience and concern caused to all parties involved.

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