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May 19, 2025

Announcement Regarding Unauthorized Access to Our Server (Second update)

We would like to express our sincere gratitude for your continued support.

As previously reported, on May 7, 2025, we have confirmed that unauthorized access was made to our company's server. We are continuing to work closely with external experts to investigate the cause and carry out restoration measures.

At present, the investigation into whether any information has been leaked and the extent of any such leakage is ongoing. However, as of now, there is no evidence that any data breach has occurred. Should any incident involving the leakage of customer-related information be confirmed, we will promptly provide individual notifications with detailed information.

We deeply apologize once again for the great inconvenience and concern this matter has caused to our valued customers, business partners, and all other parties concerned.

1. Timeline of Events

On May 3, 2025, we confirmed that our company's server had been accessed without authorization by a third party. Upon discovery of the incident, we immediately took emergency measures such as disconnecting the affected network to prevent further damage.

We then began an investigation, with support from external experts, to determine the entry point of the attack and to identify its cause and scope.

At this time, there is no confirmation of any information leak, nor have we received any reports of secondary damage, such as the misuse of information related to this incident.

2. Future Measures

We will continue to collaborate with external experts to investigate the scope, cause, and method of the intrusion. Once we have more detailed findings or an outlook for system recovery, we will inform you without delay.

We are also taking additional steps to further strengthen our security and monitoring systems to prevent any recurrence of such incidents.

We sincerely apologize once again for the inconvenience and concern caused to all parties involved.

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